CITY of BOSTON

FC ACP Affordable Connectivity Program

THE AFFORDABLE CONNECTIVITY PROGRAM (ACP)

WHAT IS IT?

The ACP offers a $30/month discount for internet service or mobile phone data. If your bill is $30 or less, that means you get free service!

It also offers a one-time discount of up to $100 towards a laptop, tablet, or desktop computer. A list of service providers that offer the device discount can be seen here.

The discounts are limited to one per household.

HOW TO APPLY

There are three different ways to submit an application:
- Online at GetInternet.gov
- Through the mail in English or Spanish.
- Through an Internet Service Provider directly.
  - Use this tool to find a participating service provider near you.

HOW BENEFITS WORK

- When your application is submitted you will receive an **Application ID Number.**
- Once this number shows "**Qualified**" in your application status, you can give it to an internet service provider and find a plan that fits your needs.
- You must apply the benefits within 90 days of qualification. If you miss the deadline, you will need to resubmit your application.

RECERTIFICATION

- Every 10-12 months, you will need to reconfirm your eligibility for the discount.
- A notification will be sent to the email or address used in the application.
- You can recertify **online**, **over the phone**, or by **mail.**

WHO IS ELIGIBLE?

Households with an income at or below 200% of the national poverty line.

Households where _any_ member falls into one of these categories:

- Participates in certain assistance programs such as **SNAP, Medicaid, SSI, Federal Public Housing Assistance, WIC, Veterans and Survivors Pension Benefits, or** Lifeline.
- Receives free or reduced school lunch or breakfast
- Participates in a **Tribal benefit program** such as the Bureau of Indian Affairs General Assistance, Tribal TANF, Food Distribution Program on Indian Reservations and Tribal Head Start (income based)
- Received a **federal Pell Grant** in the current award year.

To learn more about the ACP, check out the program's website, call Boston's Broadband & Cable Office at 617-635-3112, or email Digital.Equity@boston.gov.

RESOURCES

Link:	Description:
GetInternet.gov	● Submit your application online ● Find more information about the Affordable Connectivity Program.
cnm.UniversalService.org	● Find Internet Service Providers near you that participate in the Affordable Connectivity Program.
AffordableConnectivity.gov/how-to-apply	● Instructions on how to apply for the Affordable Connectivity Program. ● Find the mail-in applications (English or Spanish) here.
fcc.gov/lifeline-consumers	● Find information about the Lifeline program.

Household - A group of people who live together and share money. Those who live together and do not share money are each their own separate household. Households qualify for ACP if any member meets the eligibility criteria for a participating provider's existing low-income program.